Quality Control (QC)

One of my products has been made. QC checks will be used to ensure that the product is up to standard. The finished product will be inspected, if it passes the inspection then it will be ready to be sold. If the product is not up to standard then it will not be suitable for resale. My product will be checked against the design specifications.

Quality Assurance (QA)

I am going to plan a series of systematic actions to make sure that my product meets agreed quality standards. These standards will be agreed with my client. QA will take place before, during and after production. The reason I am going to use QA is to make sure that my product is right the first time and every time it is produced. Quality will be the responsibility of everybody and will be built into every stage of the manufacturing process. I will make sure I produce work of the highest quality.

Total Quality Management (TQM)

Checks that I will put in place to ensure that my finished product is made to the highest quality. The product(s) that I am going to produce are a DVD cover and DVD packaging.

- I am going to produce it for a well known store.
- I will check my product at the following stages:

**Designing:**
- The ideas stage (check against design specifications)
- Prototype stage (check sizes, accuracy)

**Making:**
- I will check to see whether the for my product is correct
- I will check the materials I am going to use, making sure they are suitable
- I will make sure my DVD cover and packaging are finished to a high quality and laminate has been stuck on.

Below is a list of all the things I will check before, during and after:

- All materials
- Quality of work
- Accuracy
- Sizes
- Joining
- Finish
- Safety - British standards
- My product against my design specifications.